A b d u l l a h i   Z u b a i r

Enterprise Application Support | Development Specialist

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Results-oriented Developer/Support and with over 4 years of experience specializing in enterprise-level SQL/Application development and application support within the banking sector. Expert in translating complex business requirements into efficient SQL logic and optimizing database performance, including a high-impact migration to **Oracle Exadata** that boosted query speeds by **30%**. Recipient of multiple **Management Commendations** for independently designing automated performance dashboards and enhancing critical customer authentication platforms. Proven track record in managing large-scale RDBMS environments (Oracle, MSSQL, Postgres) and automating data-driven workflows to enhance operational stability and security.

My passion for exploring emerging technologies, such as ML and LLM, fuels my drive to deliver customer-focused innovations. I am prepared to make a meaningful impact by combining technical expertise with a collaborative, results-oriented mindset.

KEY SKILLS

- **Programming:** Java, Python, Batch Scripting.
- **SQL Dialects:** Advanced PL/SQL (Oracle), T-SQL (MSSQL), Postgres
- **Web Development:** HTML | CSS | JS(Next)

- **Database Management:** Database Migration, Query Optimization, Indexing, and Schema Design.
- **SQL for database query and report**
- **Tools & Methodologies:** JIRA, Agile/Scrum, Linux/Unix Administration.

CAREER HISTORY

UNITED BANK FOR AFRICA   01/22 - present
Enterprise Application Analyst

For the past four years at United Bank for Africa (UBA), I have served as an Enterprise Application Support and Development Specialist, ensuring the stability and enhancement of critical banking systems.

My role centers on developing and maintaining applications using SQL and scripting while providing robust technical support. I work closely with cross-functional teams, including developers, business analysts, infrastructure specialists, and stakeholders to deliver solutions that meet business needs and requirements.

By adopting Agile methodologies, I contribute to iterative development cycles, ensuring timely delivery of features and system improvements.

Some of my key projects and achievements:

- **Real-time Monitoring Dashboard**: Designed and built a Java-based Thymeleaf dashboard using data-visualization libraries to track application performance in real time, cutting incident response time by 20% and improving customer satisfaction.

- **Complex Query Development:** Develop and maintain high-performance SQL queries and stored procedures to support critical banking applications and resolve recurrent customer issues

- **Requirement Translation:** Collaborate with cross-functional teams (Business Analysts and Stakeholders) to translate complex business needs into technical SQL logic and automated reporting systems.

- **System Modernization:** Led the migration of legacy applications to modern frameworks, ensuring data integrity and system stability through rigorous testing and SQL validation. Also led the migration of a legacy banking application from Java 5 to Java 17 on Tomcat 9, modernizing the codebase and improving system performance by 25% through rigorous testing and phased deployment.

- **Database Infrastructure Upgrade:** Partnered with the DBA team to migrate UBA's IBM infrastructure to Oracle Exadata, boosting Oracle database query performance by 30% and enabling faster customer transaction processing.

- **Scripting and Automation:** Automated the movement of sensitive files across several internal and external file servers without human intervention through SFTP using batch scripting. Created a simple MVC frontend with java that interact with applications database to quickly resolve recurrent customers issues. Built backend systems (Console Applications) for automated task such as Daily email notification of reports to business team and managers.

UNITED BANK FOR AFRICA   *Prior to 2022*
Application Developer Support (Internship/Trainee)

Supported enterprise banking applications, troubleshooting incidents and automating routine tasks with Batch Scripting, reducing downtime by 15%.

Assisted in maintaining and resolving production issues to ensure compliance and data integrity.

Contributed to web application enhancements using Java, SQL, and basic HTML/CSS/JavaScript, improving performance and user experience.

Awards & Key Achievements

Letter of Commendation: GRP Performance Dashboard (2026)   UBA

Independently designed and developed a fully automated Java-based performance dashboard to monitor critical banking metrics.

Integrated real-time alerts for SLA breaches and live KPIs such as MTTR (Mean Time to Repair) and FCR (First Contact Resolution).

Letter of Commendation: Request Query (RQ) Application Enhancement (2026)   UBA

Spearheaded the transformation of a native BVN validation application into a scalable, web-based platform, significantly improving branch accessibility.

Migrated web services from XAMPP to IIS, enhancing enterprise-grade security and system stability.

Performance Recognition   UBA

Received two cash rewards from UBA Management in early 2026 for exceptional initiative, technical depth, and commitment to operational excellence.

EDUCATION & QUALIFICATIONS

UNIVERSITY OF LAGOS   10/2023 – 01/2026
Master of Information Technology (MIT)

KWARA STATE UNIVERSITY   06/2014 – 07/2018
Bachelor of Science (B.Sc.) in Biochemistry

TRAINING & CERTIFICATIONS

Oracle Database 19c: RAC Administration Workshop | Proskills, *Cairo, Egypt*

Sponsored by United Bank for Africa (UBA). Intensive corporate training focused on Oracle database management and specialized banking infrastructure optimization.

Oracle Database 19c: Administration Workshop | Proskills, *Cairo, Egypt*

Acquired practical skills in managing Oracle 19c instances, including database creation, storage allocation, user security, and component configuration

Microsoft SQL Server Database Administration | *Udemy*

Comprehensive training on SQL Server architecture, covering installation, configuration, backup/recovery strategies, and security management.

Java Development (Spring Boot) | *Udemy*

Focused on building production-ready RESTful APIs, implementing Spring Security for authentication, and managing database interactions using Spring Data JPA.

INTERESTS

- I enjoy exploring emerging technologies, such as artificial intelligence and large language Models
- seeking opportunities to deepen my technical knowledge
- Participating in programs like Bank of America Summer Analyst Program